

Quick Reference Guide

Laboratory Services Where to send your patients for lab services	Quest Diagnostic Support: (800) 377-8448 Website: questdiagnostics.com
Claims Submission	<ul style="list-style-type: none"> • Electronically: Office Ally Website: officeally.com Payer ID#: PCACZ Support: (866) 575-4120 • Mail To: Unilogic Healthcare Management P.O Box 1330 Los Alamitos, CA 90720
Contracting Department <ul style="list-style-type: none"> • Update Physician/Group Demographics • Add/Remove Physician from Agreement • Letters of Interest 	Email: Contracting@unilogichealthcare.com Fax: (657) 298-1867
Customer/Provider Line <ul style="list-style-type: none"> • Member Services • Authorization & Claim Status • Portal Support 	Monday to Friday: 8:30AM – 5PM Phone: (657) 465-3500
Health Plans Los Angeles County Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield Senior Health Net Humana Health Plan SCAN Health Plan Wellcare	San Bernardino, Riverside & Orange County Alignment Health Plan Anthem Blue Cross Brand New Day Health Net Humana Health Plan Wellcare San Diego County Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield Health Net SCAN Health Plan
Provider Portal <ul style="list-style-type: none"> • Register for Access • Request Referrals • View Authorizations, Claim Status & Print EOBs 	https://aerial.carecoordination.medecision.com
Provider Relations Representative	Email: ProviderRelations@unilogichealthcare.com
Quality Incentives & Coding (PCPs) <ul style="list-style-type: none"> • Annual Health Assessments • Risk Adjustments (Codings) • Member Outreach • Reimbursement • Cozeva Access 	Email: qualityincentives@unilogichealthcare.com
Utilization Management Referral	UM Fax number Routine & Urgent: (657) 413-4110