

<p><b>Laboratory Services</b> Where to send your patients for lab services</p>	<p><b>Quest Diagnostic</b> Support: (800) 377-8448 Website: <a href="http://questdiagnostics.com">questdiagnostics.com</a></p>
<p><b>Claims Submission</b></p>	<ul style="list-style-type: none"> <li>• <b>Electronically: Office Ally</b> Website: <a href="http://officeally.com">officeally.com</a> Payer ID#: PCACZ Support: (866) 575-4120</li> <li>• <b>Mail To: Unilogic Healthcare Management</b> P.O Box 1330 Los Alamitos, CA 90720</li> </ul>
<p><b>Contracting Department</b></p> <ul style="list-style-type: none"> <li>• Update Physician/Group Demographics</li> <li>• Add/Remove Physician from Agreement</li> <li>• Letters of Interest</li> </ul>	<p>Email: <a href="mailto:Contracting@unilogichealthcare.com">Contracting@unilogichealthcare.com</a> Fax: (657) 298-1867</p>
<p><b>Customer/Provider Line</b></p> <ul style="list-style-type: none"> <li>• Member Services</li> <li>• Authorization &amp; Claim Status</li> <li>• Portal Support</li> </ul>	<p><b>Monday to Friday: 8:30AM – 5PM</b> Phone: (657) 465-3500</p>
<p><b>Health Plans</b></p> <p><b>Los Angeles County</b> Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield Senior Central Health Plan Clever Care Health Plan Health Net Humana Health Plan SCAN Health Plan Wellcare</p> <p><b>Ventura County</b> Central Health Plan</p>	<p><b>San Bernardino, Riverside &amp; Orange County</b> Alignment Health Plan Anthem Blue Cross Brand New Day Central Health Plan Clever Care Health Plan Health Net Humana Health Plan Wellcare</p> <p><b>San Diego County</b> Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield Clever Care Health Plan Health Net SCAN Health Plan</p>
<p><b>Provider Portal</b></p> <ul style="list-style-type: none"> <li>• Register for Access</li> <li>• Request Referrals</li> <li>• View Authorizations, Claim Status &amp; Print EOBs</li> </ul>	<p><a href="https://aerial.carecoordination.meddecision.com">https://aerial.carecoordination.meddecision.com</a></p>
<p><b>Provider Relations Representative</b></p>	<p>Email: <a href="mailto:ProviderRelations@unilogichealthcare.com">ProviderRelations@unilogichealthcare.com</a></p>
<p><b>Quality Incentives &amp; Coding (PCPs)</b></p> <ul style="list-style-type: none"> <li>• Annual Health Assessments</li> <li>• Risk Adjustments (Codings)</li> <li>• Member Outreach</li> <li>• Reimbursement</li> <li>• Cozeva Access</li> </ul>	<p>Email: <a href="mailto:qualityincentives@unilogichealthcare.com">qualityincentives@unilogichealthcare.com</a></p>
<p><b>Utilization Management Referral</b></p>	<p>UM Fax number Routine &amp; Urgent: (657) 413-4110</p>